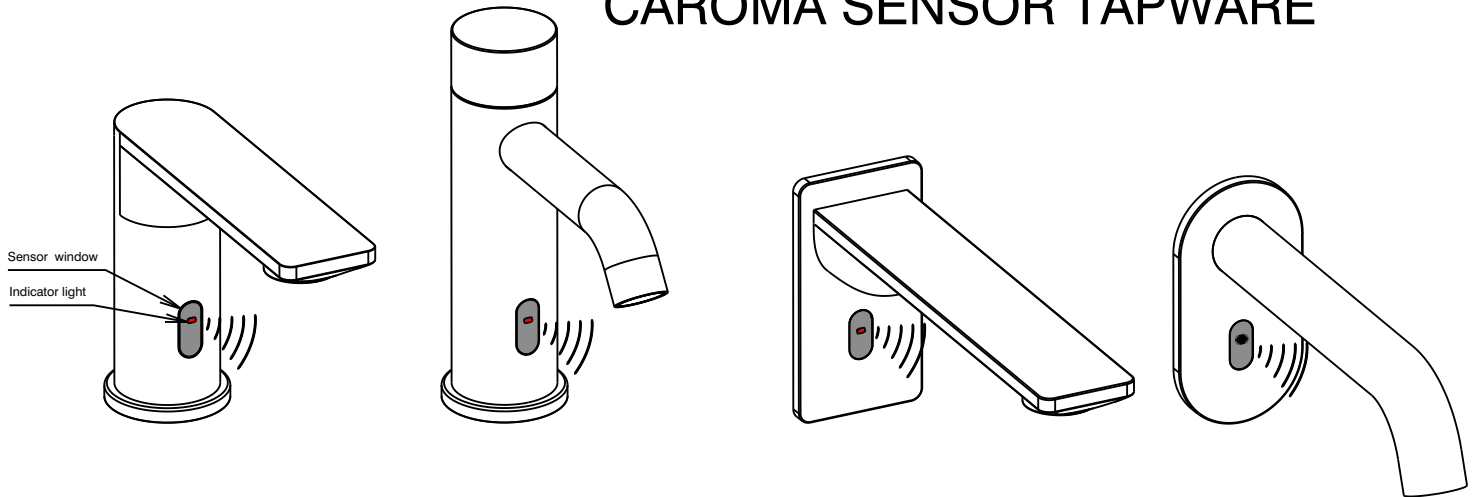


CAROMA TROUBLESHOOTING GUIDE

CAROMA SENSOR TAPWARE



PROBLEM	INDICATOR	CAUSE	SOLUTION
No water coming out of sensor outlet when user's hands are within the sensor range.	Red light does not flash when user's hands are within sensor range	Batteries out of charge (For battery only power).	Replace batteries with new ones.
		Power not connected or not ON (For mains power).	Check the power is ON and power cable connector if it's connected correctly.
		Sensor may be picking up reflections from glossy basin bowl surface	Decrease the sensor sensitivity range by using the remote (Product code: 96406 sold separately).
		Sensor range not enough and may need to be increased.	Increase the sensor sensitivity range by using the remote (Product code: 96406 sold separately).
Water flow does not stop	Red light does not flash when user's hands are within sensor range.	Sensor flashes once when user's hands are within sensor range. A "tick" sound can also be heard which indicates that solenoid is activated.	Re-arrange the hoses around so the kink is removed.
		Inlet/Outlet hoses may be kinked and blocking the water flow.	
Water flow diminished	Red light does not flash when user's hands are within sensor range.	Inlet/Outlet hoses may be connected incorrectly to the Solenoid control box.	The hose connected to the Mains or Tempered water out must be connected to the inlet end of the Solenoid box (labelled INLET) and the hose connected to the outlet end of the solenoid box (labelled OUTLET) must connect to the Hob sensor tap or in-wall roughing kit elbow.
Water flow from the spout does not stop	Red light flashes once when user's hands are within sensor range. A "tick" sound can also be heard which indicates that solenoid is activated.	Mains water may not be fully open.	Check that the mains water tap is fully open.
		Inlet/Outlet hoses may be kinked and blocking the flow.	Disconnect the kinked hose from one end, re-arrange so the kink is removed and re-connect.
Water flow from the spout does not stop	Red light flashes once when user's hands are within sensor range.	Aerator may be clogged.	Remove the aerator/flow regulator, clean and re-install.
		For Liano wall sensor outlet there is an additional flow regulator fitted in the "INLET" end of control box.	Clean the strainer washer in the control box. Follow install guides for detail instructions.
		Sensor beam is obstructed.	Check for obstructions in front of the sensor window, see sheet 3 of troubleshooting guide for detail information on minimum clearances required. The clearances shown on sheet 3 must be met for the outlet sensor to work properly. For wall & hob outlets, the basin rim must clear the minimum clearance area shown on sheet 3. For hob outlets installed behind an inset basin, a 60mm riser (sold separately) must be used. Hob mounted Tap riser code - 96395C, 96395BB, 96395BN, 96395GM, 96395B.
		Sensor is picking up reflections from the glossy basin surface or another object.	Decrease the sensor sensitivity range by using a remote (code: 96406 sold separately). Remove any mirrors or glossy object directly in front of the sensor tap.
Water flow from the spout does not stop	Red light does not flash when user's hands are within sensor range.	Sensor window is dirty or the protective film hasn't been removed during installation.	Remove the protective clear film from the sensor window. Clean the sensor window to prevent interference.